

Price, Terms, and Conditions



Energy
CERTIFIED

JuiceEco is Green-e Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company:	Enel X North America, a subsidiary of Enel Corporation								
Whom should I contact for more information?	Find more information about JuiceEco on our website at evcharging.enelx.com or call 1-844-584-2329 to reach our Customer Support team.								
What is the contract length?	The contract length is 12 months.								
How much will [product name] cost?	<p>The cost of JuiceEco varies with the number of EV miles driven each year. The following table provides the list price for each option. EV drivers can purchase multiple contracts to cover all their driving needs.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Annual Miles</th> <th style="text-align: center;">1-year contract List Price</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">10,000 EV miles per year</td> <td style="text-align: center;">\$30</td> </tr> <tr> <td style="text-align: center;">15,000 EV miles per year</td> <td style="text-align: center;">\$45</td> </tr> <tr> <td style="text-align: center;">20,000 EV miles per year</td> <td style="text-align: center;">\$60</td> </tr> </tbody> </table>	Annual Miles	1-year contract List Price	10,000 EV miles per year	\$30	15,000 EV miles per year	\$45	20,000 EV miles per year	\$60
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Will my rates change over time?	The annual cost of JuiceEco is fixed and is paid as a one-time expense at the beginning of the contract.								
What are the enrollment options?	<p>JuiceEco is sold in blocks of miles driven per year. Drivers can offset their emissions based on the number of miles they drive over a 12-month period and can choose the number of years of emissions they want to offset by purchasing multiple one-year contracts.</p> <p>Three mileage options are available:</p> <ol style="list-style-type: none"> 1- 10,000 EV miles driven per year 2- 15,000 EV miles driven per year 3- 20,000 EV miles driven per year <p>The consumption in kWh is calculated using 34 kWh as the average consumption per 100 miles. This estimate is provided by the DOE.</p>								

	<ul style="list-style-type: none"> 1- 10,000 miles per year is equivalent to 3,400 kWh 2- 15,000 miles per year is equivalent to 5,100 kWh 3- 20,000 miles per year is equivalent to 6,800 kWh
What other fees might I be charged?	You will be charged for the entirety of the contract you select at the time of purchase. You will pay all applicable federal, state, and local taxes at the time of purchase.
How will I be billed?	You can pay with a credit card or a debit card. Your card will be charged at the time of purchase for the entirety of the contract's price. You will receive an order confirmation at the email address you provide during the online check-out process with the amount charged to your card.
Can I cancel my participation?	You can cancel your order within 30 days of the purchase date. You need to contact our customer support team at 1-844-584-2329 to cancel your order. No order can be cancelled after 30 days.
If I want to terminate this agreement/ contract, what is the early termination fee?	The contract cannot be terminated after 30 days of the purchase date. No termination fee will be applied when the order is cancelled within 30 days of the original purchase date.
[What is a REC product?]	JuiceEco is a Renewable Energy Certificate (REC) product and does not contain electricity. A REC represents the environmental benefits of 1 megawatt hour (MWh) of renewable energy that can be paired with electricity. For more information, see Green-e's webpage containing Long REC Disclosure language.